



Episode 55: Participant First With SUNY

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In episode 55 of *Revamping Retirement*, [Jennifer Doss](#) and [Scott Matheson](#) are joined by Michael Consorte, director of university-wide benefits for SUNY. Michael shares his expertise in retirement program management, participant engagement, and adapting offerings to meet participant needs.

Michael emphasizes the importance of adopting a participant-centric approach. He discusses three main participant groups—those who are risk-averse, those who want to manage their investments, and those who want to make their own choices but lack expertise—and how SUNY tailors its benefits to address the needs of each group.

Later, Mike Webb covers the importance of a plan document.

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Resources:

Last month's episode: [Mid-Year Check-In and Market Update](#)

[Retirement Benefits that Suit a Diverse Workforce](#)



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