

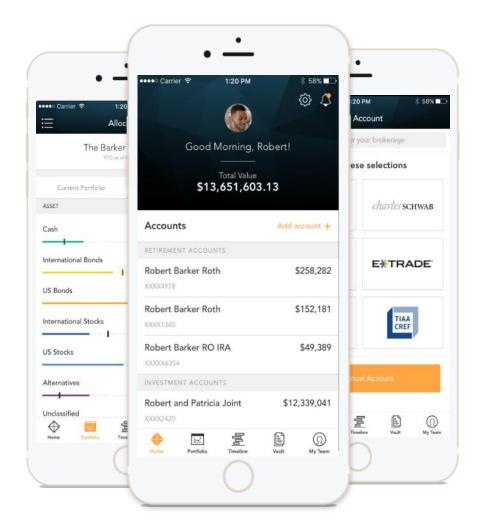


WELCOME TO YOUR PERSONAL FINANCIAL PORTAL

PERSONALIZED FOR YOU

To access your portal, visit https://login.bdreporting.com/Auth/SignIn or visit CAPTRUST.com and visit "My Account" and find the link under the Individual Clients section.

From your portal, you have access to unique information and insights, account details, your investment dashboard, a document vault, instant access from any of your devices, and more.





STAY CONNECTED TO YOUR FINANCIAL PICTURE

Home Page

At-a-glance view of pertinent account information

Dynamic view of your entire portfolio

Vault

Easily keep track of and share your important financial and legal documents

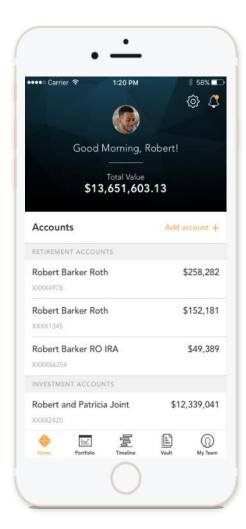
Helpful hints



HOME PAGE

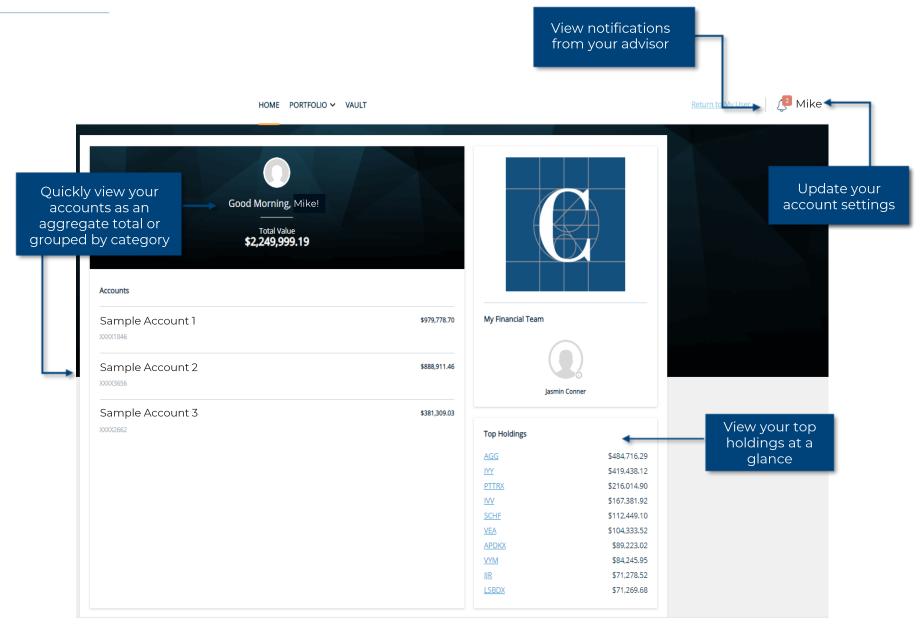
When you log in, you'll see your personalized home page. Across the top, you have quick access to the other pages of your portal.

Your accounts and total portfolio value are listed front and center. Next to your accounts, you'll also find your top holdings for quick reference.





HOME PAGE



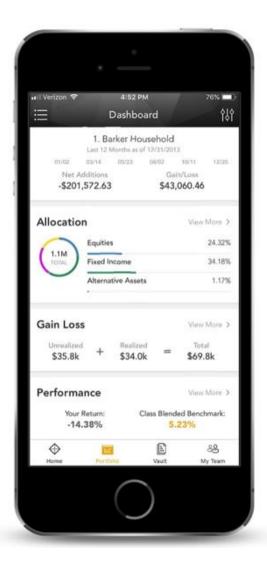


PORTFOLIO

The Portfolio dashboard is where you can view additional details about your portfolio. The dashboard gives you a dynamic overview of your portfolio with performance cards highlighting key information of your portfolio.

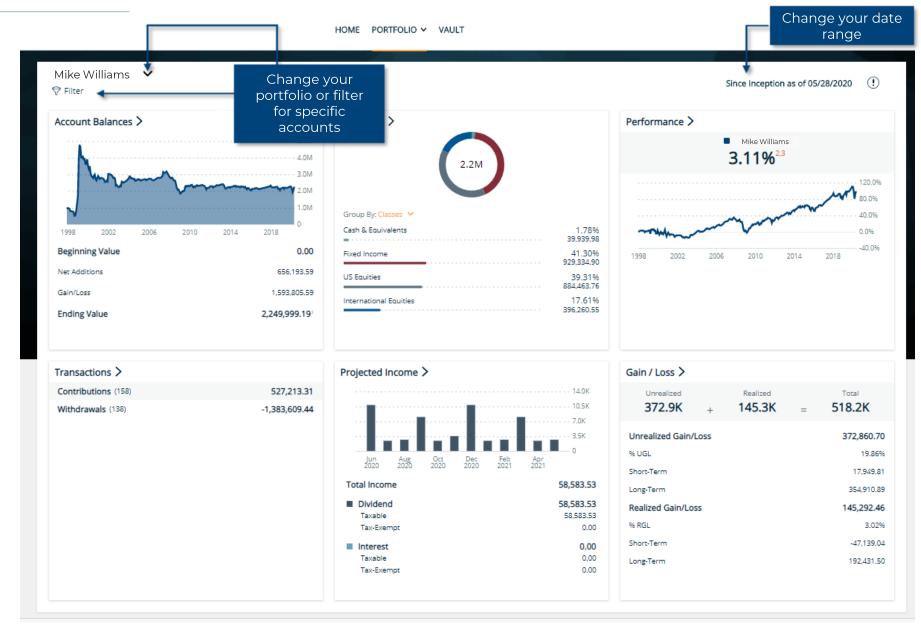
To get even more details, you can click on the title of each card. You can also use the drop-down menu to switch between the different cards quickly.

All of this is completely customizable using the filters to select specific date ranges, portfolios, or accounts.



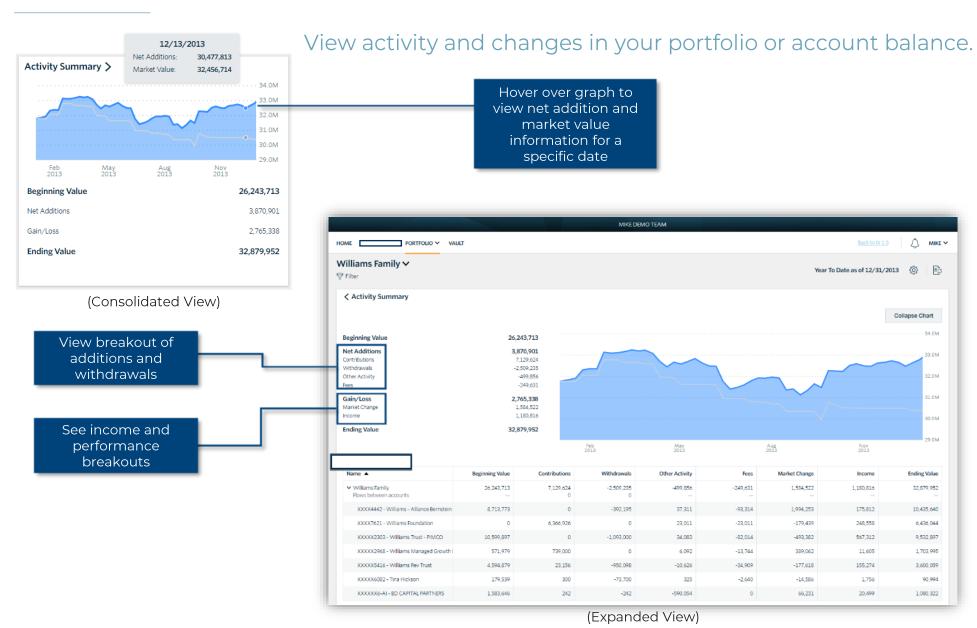


PORTFOLIO



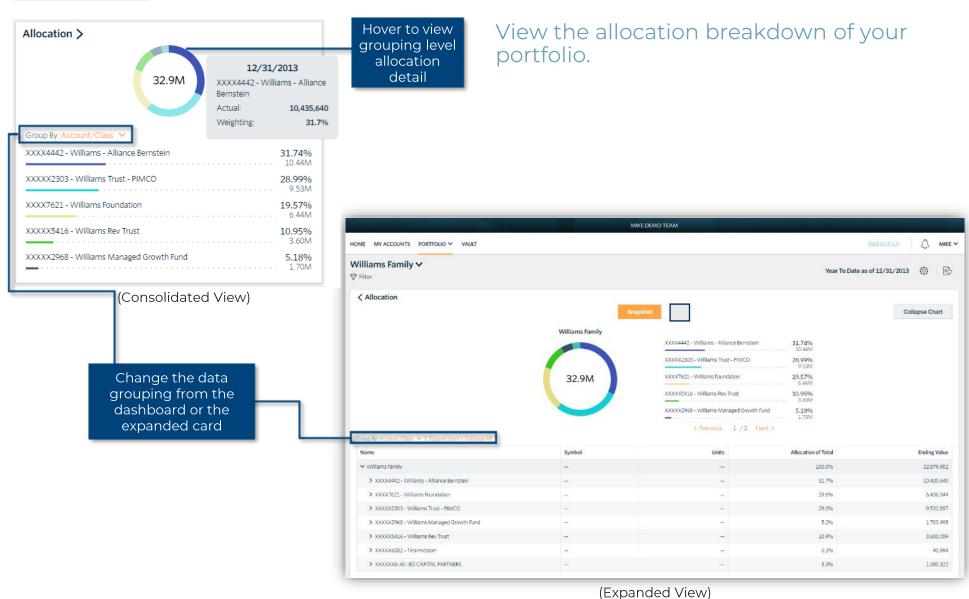


ACCOUNT BALANCES



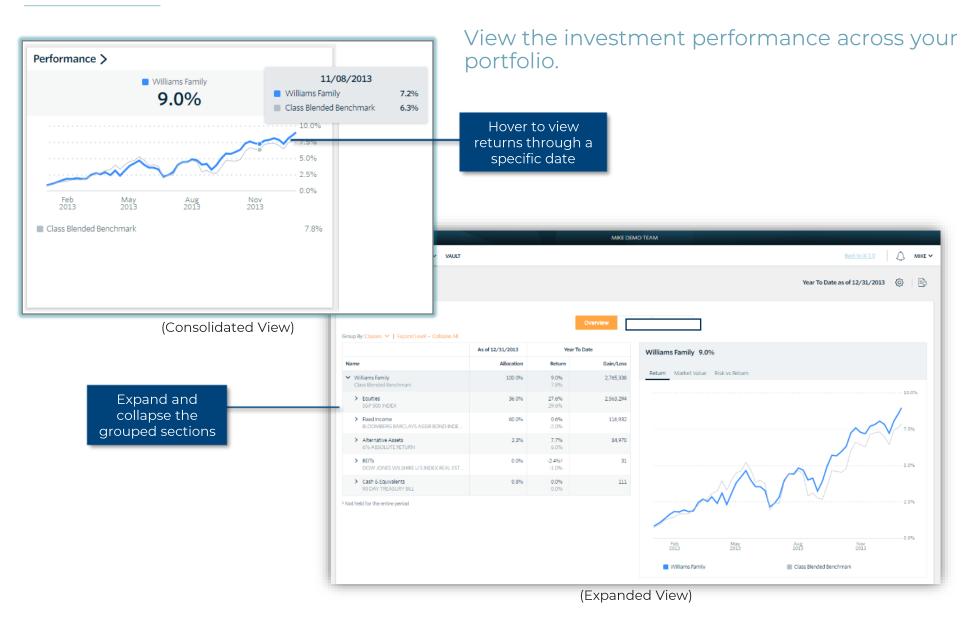


ALLOCATION



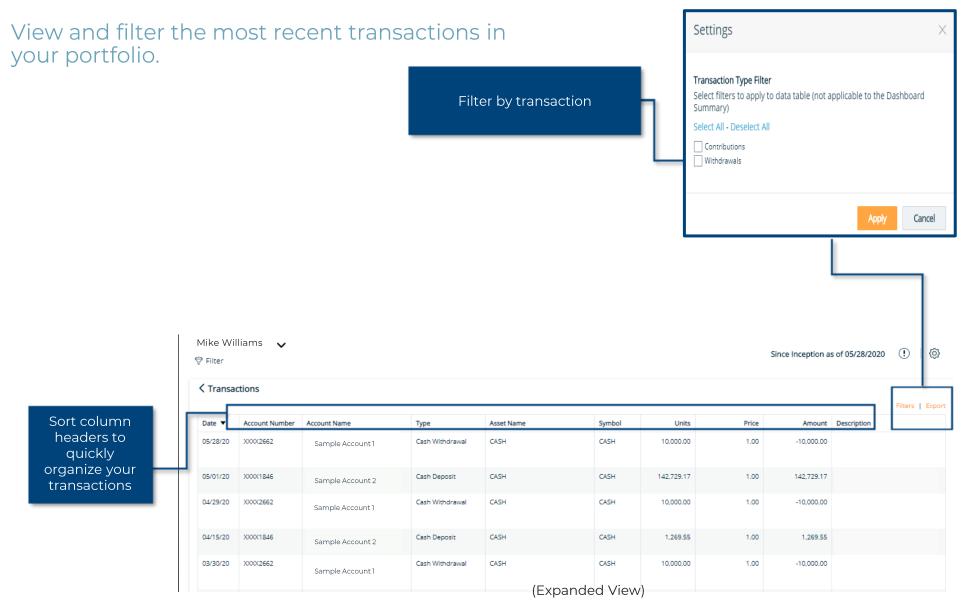


PERFORMANCE CARD



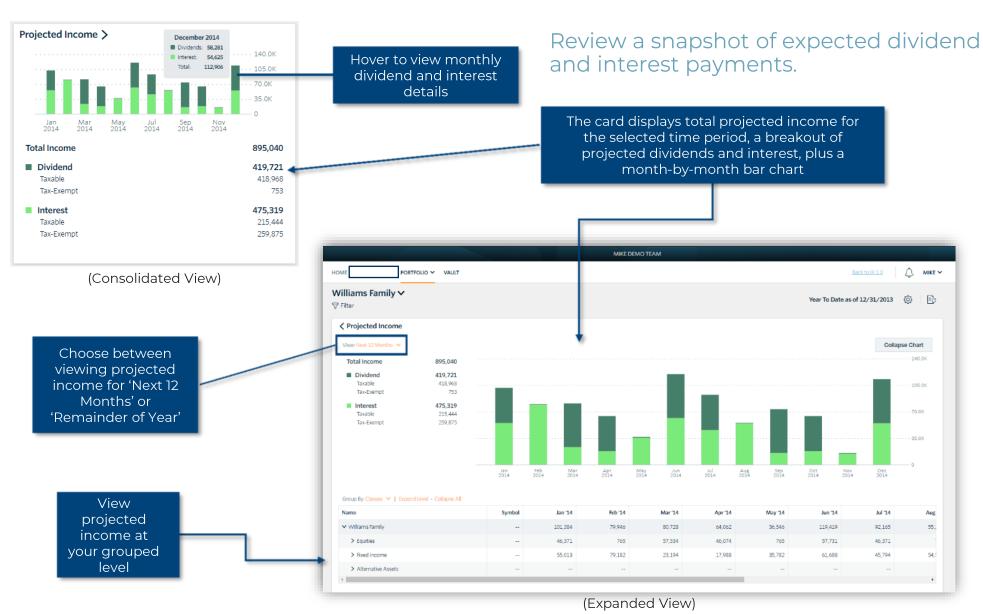


TRANSACTIONS



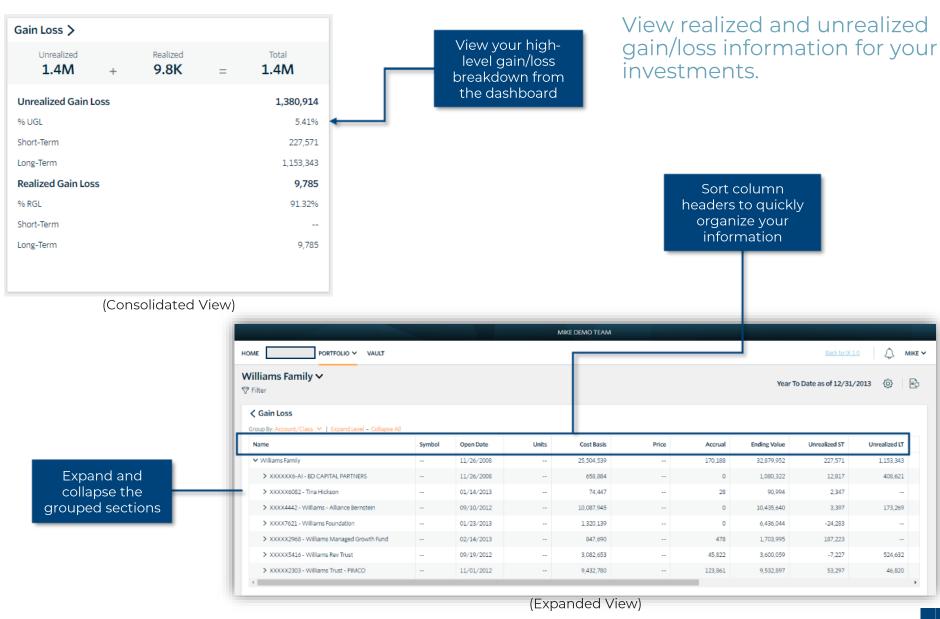


PROJECTED INCOME





GAIN LOSS



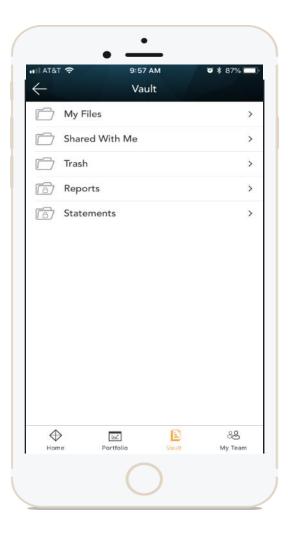
VAULT

Securely sharing and managing documents is key to working with your wealth management team. The Vault page is where you can keep track of all your important financial and legal documents.

From here, you can organize your documents into folders, drag and drop to upload new documents, and easily move files from one folder to another.

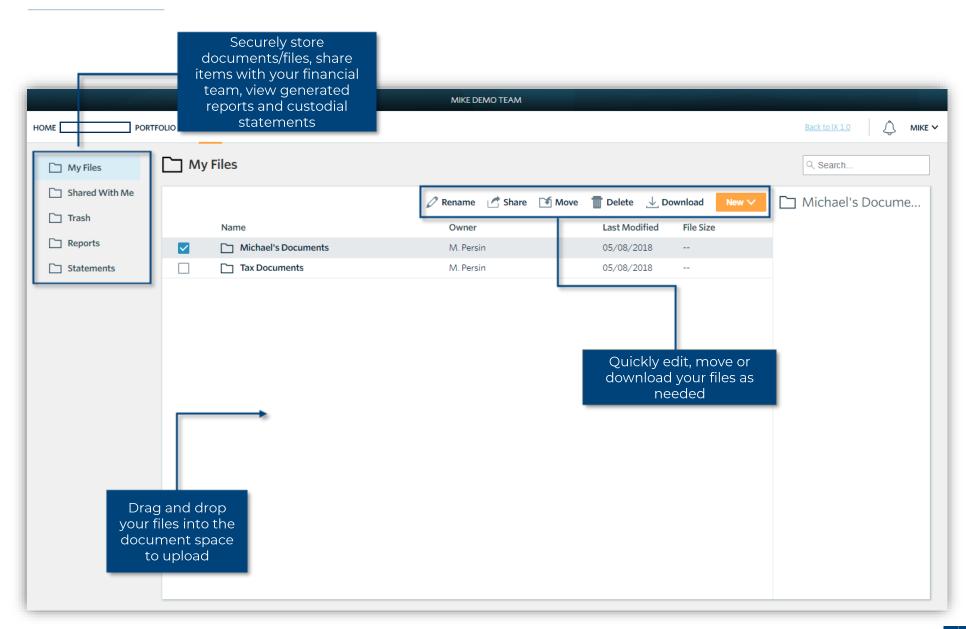
The Vault is also an area where we can share documents with each other through the Shared Folders option.

From the Statements and Reports folders, you have quick access to view investment-focused reports created by your financial team.





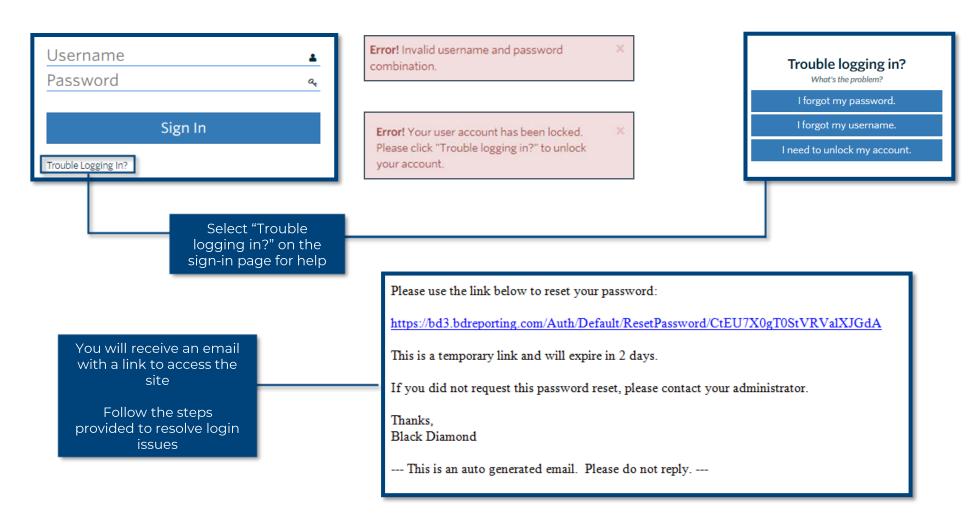
VAULT





LOGIN PROBLEMS

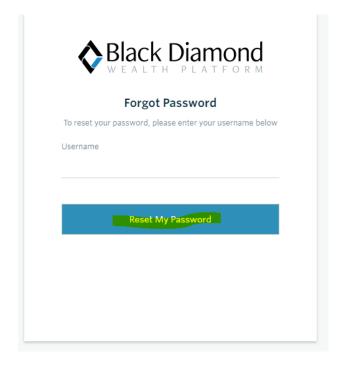
How to access your account if you have trouble signing in to the site.

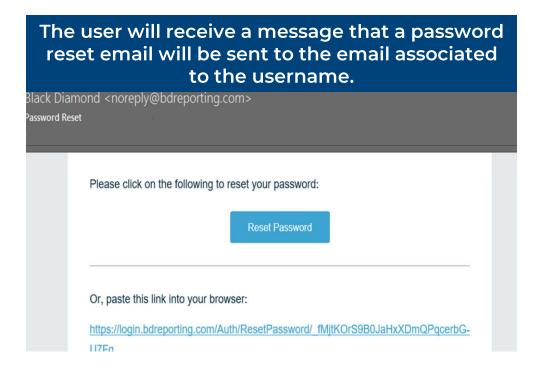




LOGIN PROBLEMS | FORGOT MY PASSWORD

After selecting the trouble logging in link on the login page, the user can select forgot password which will bring them to the below screen. They will enter the username and select reset password.

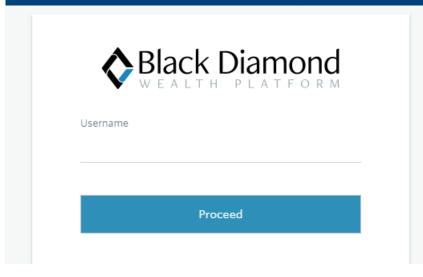




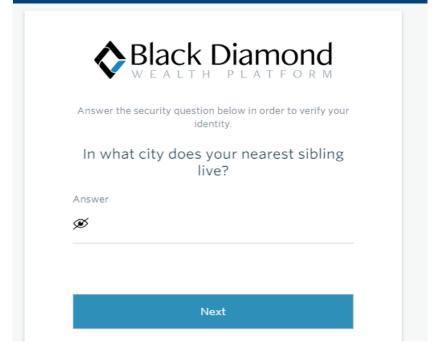


LOGIN PROBLEMS - I FORGOT MY PASSWORD (CONTINUED)

By clicking the reset password link, the user will be redirected to the Black Diamond Login page, where they will enter the username and click proceed.



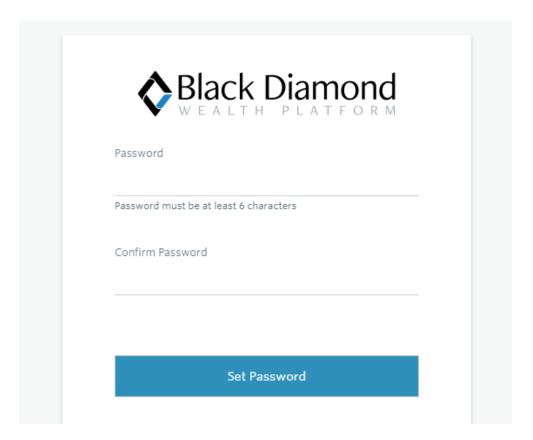
Clicking proceed, will direct the client to answer one of their security questions.





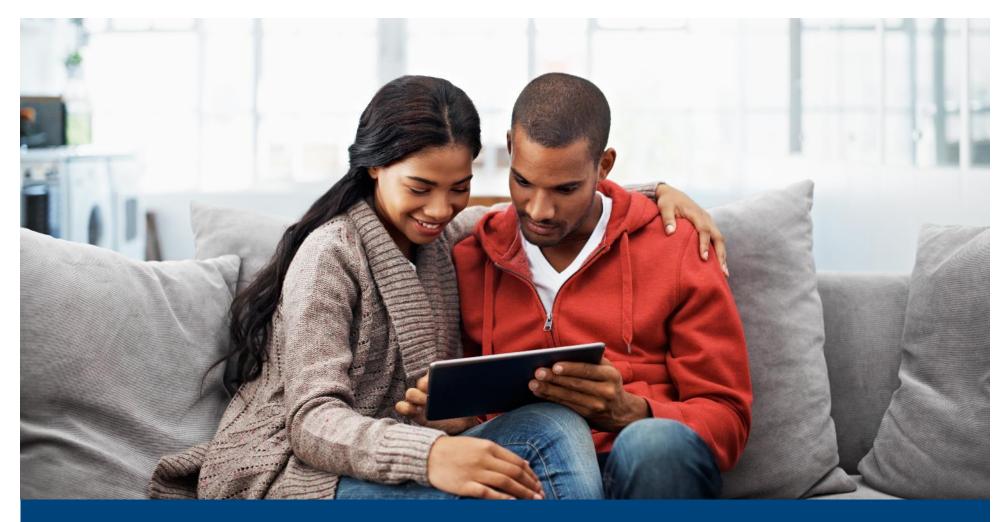
LOGIN PROBLEMS - I FORGOT MY PASSWORD (CONTINUED)

Upon successfully answering the security question, the user can then set a new password. They will then be redirected to the normal Black Diamond login screen to log in with their newly set password.





MANAGING YOUR WEALTH



Your personalized portal keeps you connected to your financial life, advisory team, and everything else you need for managing your wealth.

CONTACT US

If you have any questions, please contact us. We are always here for you.

For more information about our firm, please visit our website www.captrust.com.

Or, contact us at 800.216.0645.

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