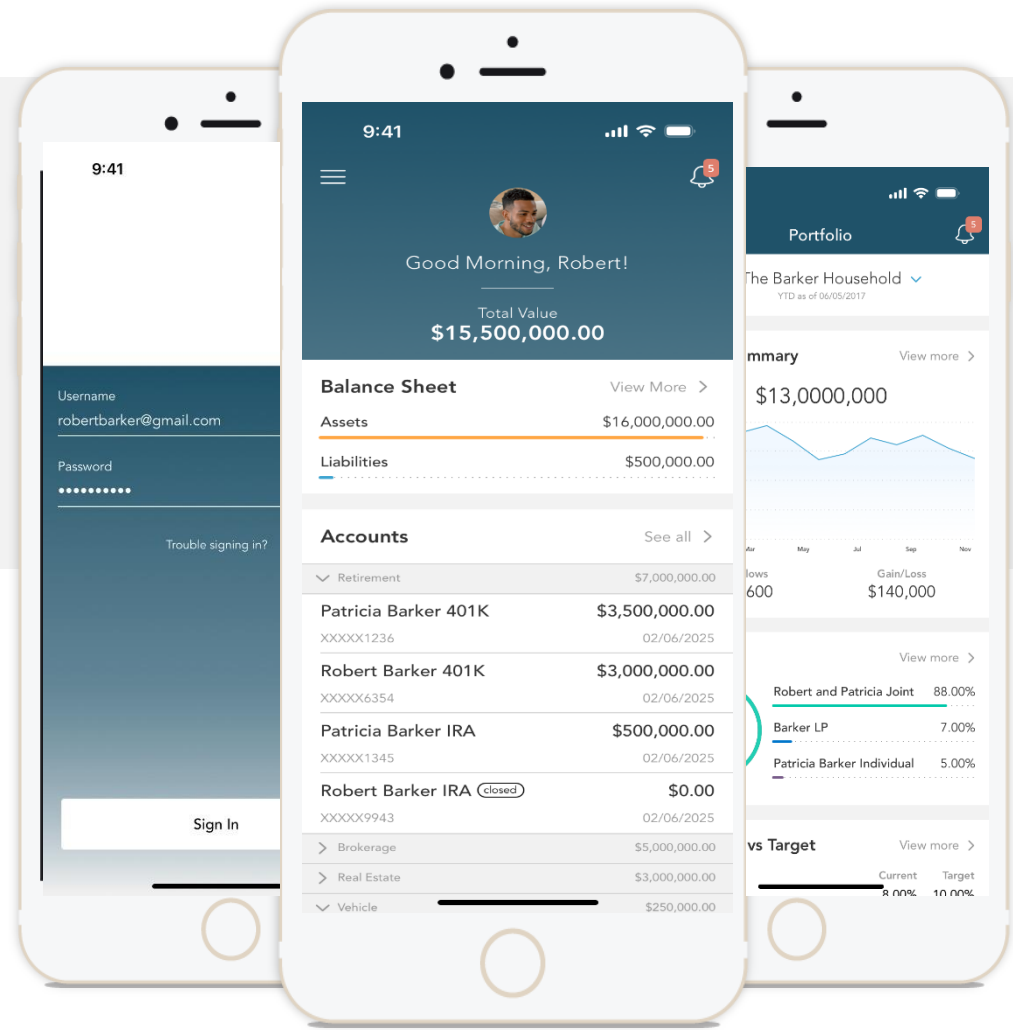


WELCOME TO YOUR PERSONAL FINANCIAL PORTAL



Personalized For You

From your portal, you have access to unique information and insights, account details, your investment dashboard, a document vault, instant access from any of your devices, and more.



Stay Connected to Your Financial Picture



HOME PAGE

At-a-glance view of
pertinent account
information



PORTFOLIO

Dynamic view of your
entire portfolio



LOGIN & SECURITY

Helpful hints and
troubleshooting

Home Page



CAPTRUST

Navigating your portal

The Black Diamond portal has three main pages: Home, Portfolio, & Vault.

View high level portfolio data & navigate to other resources from this landing page.

View additional details about your portfolio.

View your performance reports and share documents.

The screenshot shows the CAPTRUST Black Diamond portal interface. At the top, there is a navigation bar with the CAPTRUST logo, a user profile icon, and a "Return to My User" link. Below the navigation bar, the main content area is divided into several sections. On the left, there is a "Accounts" section with a table of accounts and their market values. Below this is a "Top Holdings" section. In the center, there is an "External Links" section with icons for CAPTRUST NEWS, VESTED, and PRIVACY & SECURITY. Below this is an "In the News" section with a list of articles. On the right, there is a "Contact Information" section with a map icon and a "About Us" section with a mission statement.

Navigation Bar:

- HOME (selected)
- PORTFOLIO
- VAULT
- Return to My User
- SAMPLE

Accounts Section:

NAME ^	MARKET VALUE ^
Sample Account #11 XXXXXXXXXXXXnt11	\$559,549.44 08/20/2025
Sample Account #12 XXXXXXXXXXXXnt12	\$2,292,704.24 08/20/2025
Sample Account #13 XXXXXXXXXXXXnt13	\$3,076,908.65 08/20/2025

Top Holdings Section:

ISHARES MSCI EAFE ETF EFA	\$2,037,804.21
CERES FARMS LLC	\$1,440,059.97

External Links Section:

- CAPTRUST NEWS
- VESTED
- PRIVACY & SECURITY
- PORTAL GUIDE

In the News Section:

- Current Articles
- The CAPTRUST Community Foundation Supports 80 Nonprofits on Annual Giving Day
08/19/2025
- CAPTRUST Ranked on P&I OCIO Report
07/17/2025
- CAPTRUST Tops Largest RIA Ranking for a Decade

Contact Information Section:

919-870-6822
4208 Six Forks Road Suite 1700
Raleigh, NC 27609

About Us Section:

Our mission is to enrich the lives of our clients, colleagues, and communities through sound financial advice, integrity, and a commitment to service beyond expectation.

Home Page

When you log in to your Black Diamond portal, you'll be taken to your personalized home page. From this landing page you can see your portfolio overview and access relevant resources.

The screenshot shows the CAPTRUST Black Diamond portal home page. The header includes the CAPTRUST logo, navigation links (HOME, PORTFOLIO, VAULT), and a user profile section. The main content area is divided into several sections: Accounts, External Links, About Us, Contact Information, In the News, and Top Holdings. Callouts point to various features: 'Quickly view your accounts.' points to the Accounts section; 'Access helpful external links.' points to the External Links section; 'Update your account settings.' points to the user profile; 'View platform notifications.' points to the notification bell icon; 'View your top holdings.' points to the Top Holdings section; and 'See CAPTRUST in the news.' points to the In the News section.

Quickly view your accounts.

Access helpful external links.

Update your account settings.

View platform notifications.

View your top holdings.

See CAPTRUST in the news.

Accounts

NAME ^	MARKET VALUE ^
Sample Account #11 XXXXXXXXXXXXnt11	\$559,549.44 08/20/2025
Sample Account #12 XXXXXXXXXXXXnt12	\$2,292,704.24 08/20/2025
Sample Account #13 XXXXXXXXXXXXnt13	\$3,076,908.65 08/20/2025

Top Holdings

ISHARES MSCI EAFE ETF EFA	\$2,037,804.21
CERES FARMS LLC	\$1,440,059.97

External Links

- CAPTRUST NEWS
- VESTED
- PRIVACY & SECURITY
- PORTAL GUIDE

In the News

Current Articles

- The CAPTRUST Community Foundation Supports 80 Nonprofits on Annual Giving Day
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- CAPTRUST Ranked on P&I OCIO Report
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About Us

Our mission is to enrich the lives of our clients, colleagues, and communities through sound financial advice, integrity, and a commitment to service beyond expectation.

Contact Information

919-870-6822
4208 Six Forks Road Suite 1700
Raleigh, NC 27609

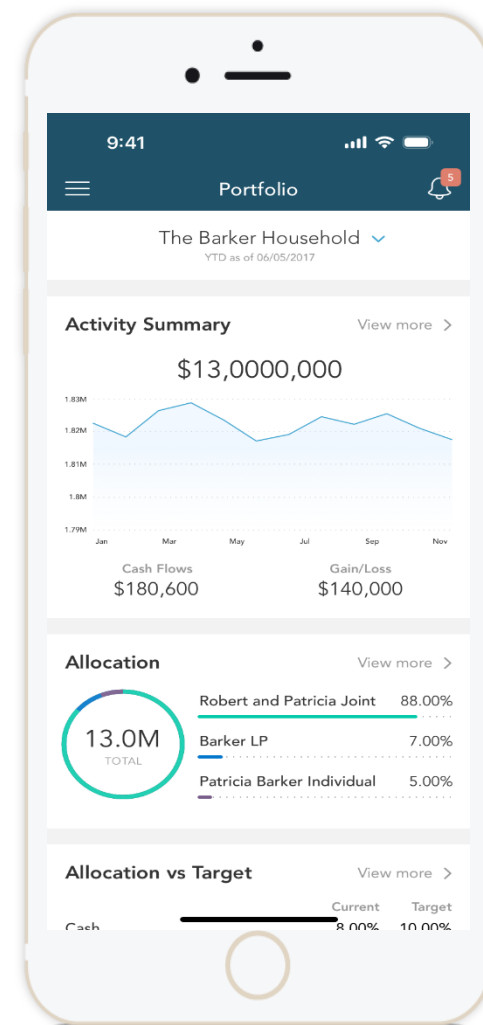
Portfolio



CAPTRUST

Portfolio

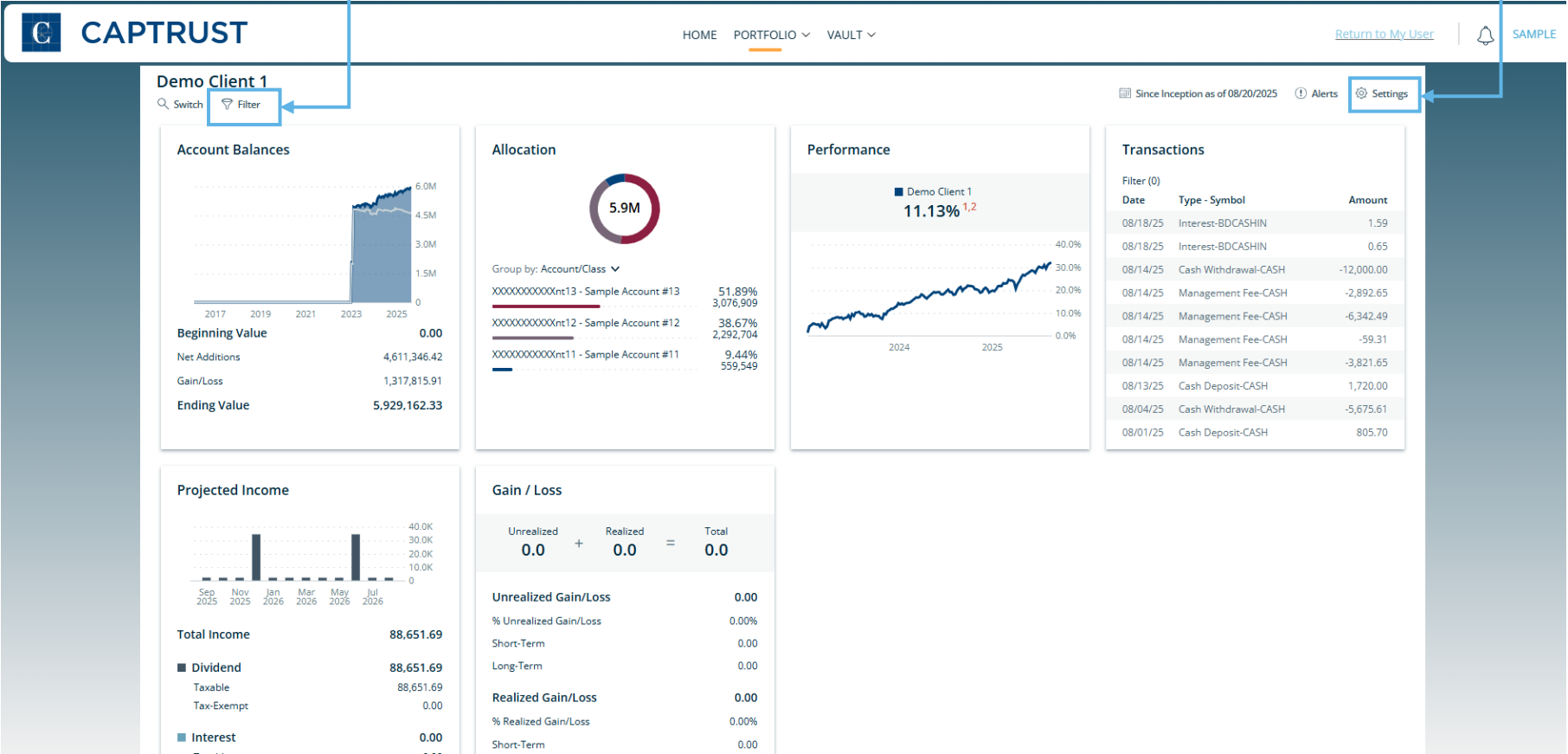
- The Portfolio dashboard is where you can view additional details about your portfolio. The dashboard gives you a dynamic overview of your portfolio with performance cards highlighting key information about your portfolio.
- To get even more detail, you can click on the title of each card. You can also use the drop-down menu to quickly switch between the different cards.
- All this information is completely customizable using the filters to select specific date ranges, portfolios, or accounts.



Portfolio

Switch to a different portfolio group view.
Filter out specific accounts.

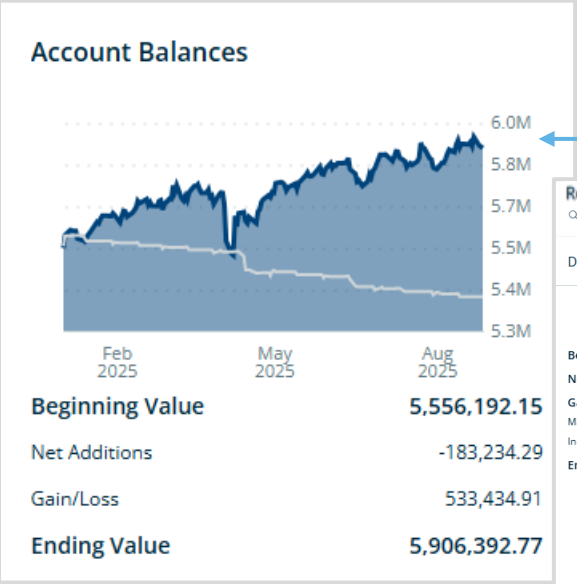
Update settings to include or
exclude supervised assets.



Account Balances

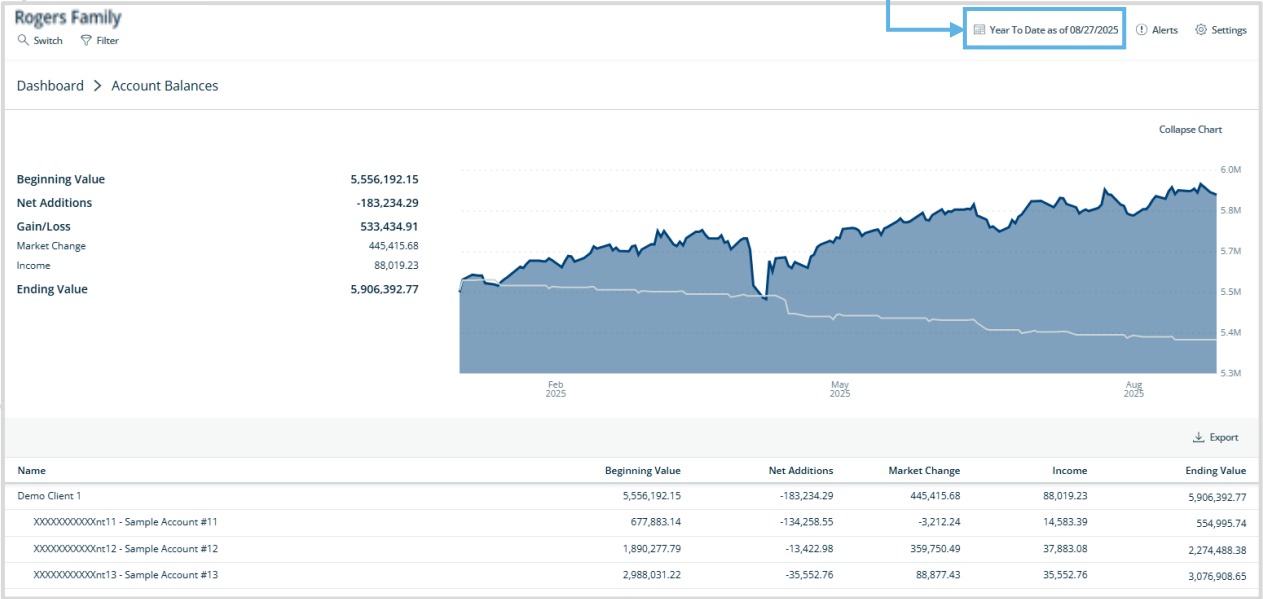
View your total account balances & change over time.

(Consolidated View)



Hover to view balances through a specific date.

Change your date range to view your account balances during different time periods.

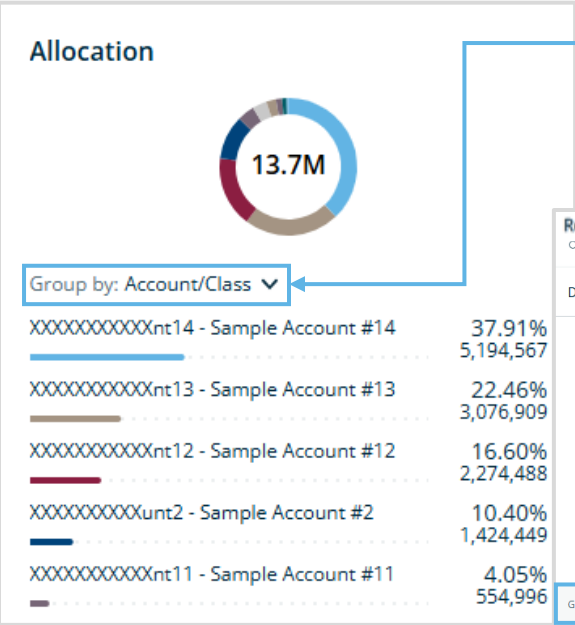


(Expanded View)

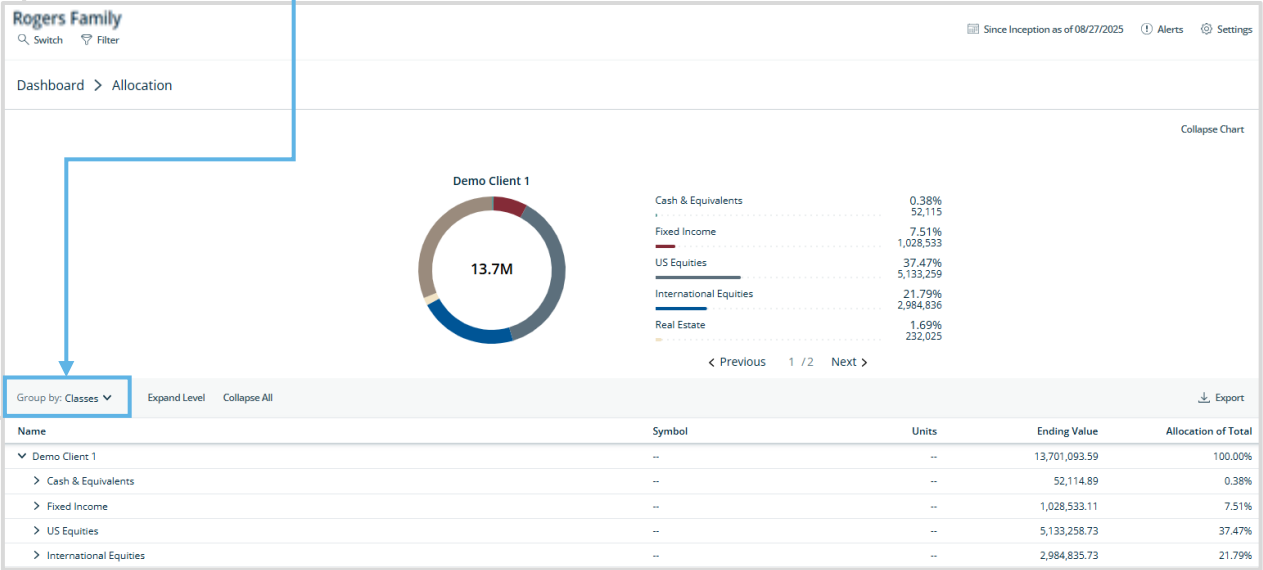
Allocation

View the allocation breakdown of your portfolio.

(Consolidated View)



Change the data grouping from the dashboard or the expanded card.

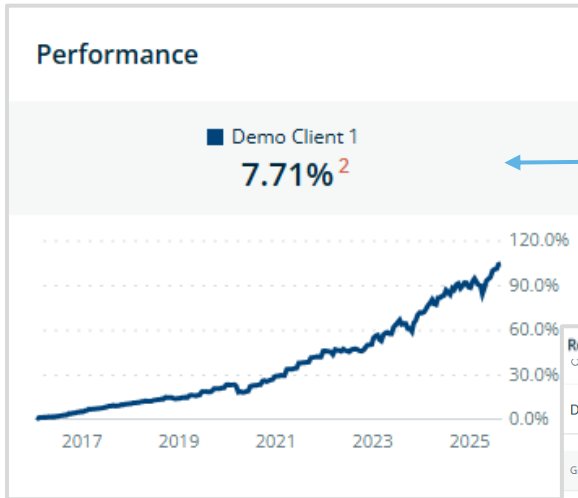


(Expanded View)

Performance Card

View investment performance across your portfolio.

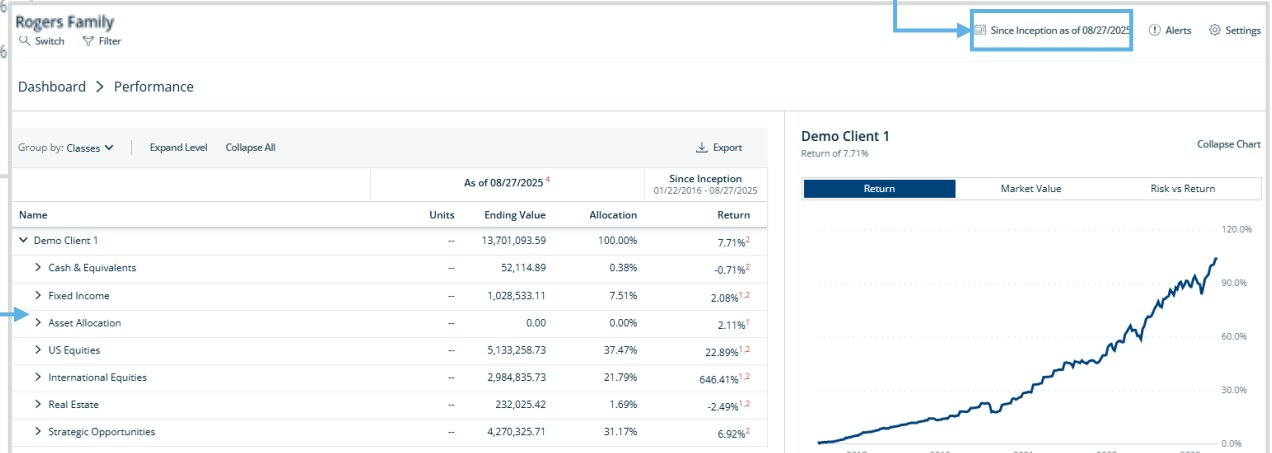
(Consolidated View)



Hover to view returns through a specific date.

Change your date range to view performance during different time periods.

Expand and collapse the grouped sections.



(Expanded View)

Transactions

View and filter the most recent transactions in your portfolio.

(Consolidated View)

Transactions

Filter (0)

Contributions (1771) 33,549,795.82

Withdrawals (1252) -21,919,609.95

Filter by transaction
(available filters are
determined by your advisor).

Settings

Supervised Filter
☒ All Assets ☐ Supervised Only ☐ Unsupervised Only

Type Filter
[Select All](#) [Unselect All](#)

☐ Contributions

☐ Withdrawals

Rogers Family

Month To Date as of 12/31/2013

Alerts

Settings

Run Report

Dashboard > Transactions

Filter Export

Date ▼	Account No.	Account Name	Type	Asset Name	Symbol	Units	Price	Amount
12/31/2013	X00009539	Rogers 529	Management Fee	CASH	CASH	--	--	-25.00
12/31/2013	X00009539	Rogers 529	Dividend	TCW RELATIVE VALUE DIVIDEND APPREC N	TGIGX	--	--	21.84
12/31/2013	X00009539	Rogers 529	Income Reinvestment	GENERAL MONEY MKT FD INC DREYFUS MMKT SVC	GBMX	0.04	1.00	0.04
12/31/2013	X00009539	Rogers 529	Dividend	GENERAL MONEY MKT FD INC DREYFUS MMKT SVC	GBMX	--	--	0.04
12/31/2013	X00009539	Rogers 529	Buy	GENERAL MONEY MKT FD INC DREYFUS MMKT SVC	GBMX	--	--	0.04
12/31/2013	X00001639	Rogers Irrevocable Trust	Management Fee	CASH	CASH	--	--	-25.00
12/31/2013	X00002263	Rogers Family Trust	Interest	FCASH	FCASH	--	--	3.34
12/31/2013	X00002263	Rogers Family Trust	Dividend Reinvestment	FCASH	FCASH	3.34	1.00	3.34
12/31/2013	X00002263	Rogers Family Trust	Buy	FCASH	FCASH	14,857.03	1.00	14,857.03
12/31/2013	X00002263	Rogers Family Trust	Sale	DOUBLELINE TOTAL RETURN BOND I	DBLT	1,371.62	10.81	-14,857.03

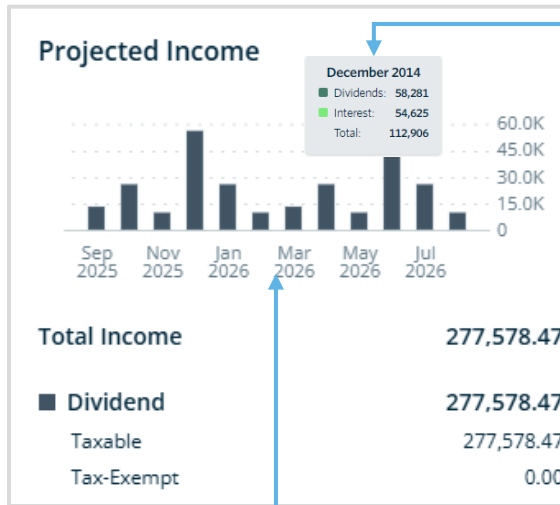
Sort column
headers to quickly
organize your
transactions.

(Expanded View)

Projected Income

Review a snapshot of expected dividend and interest payments.

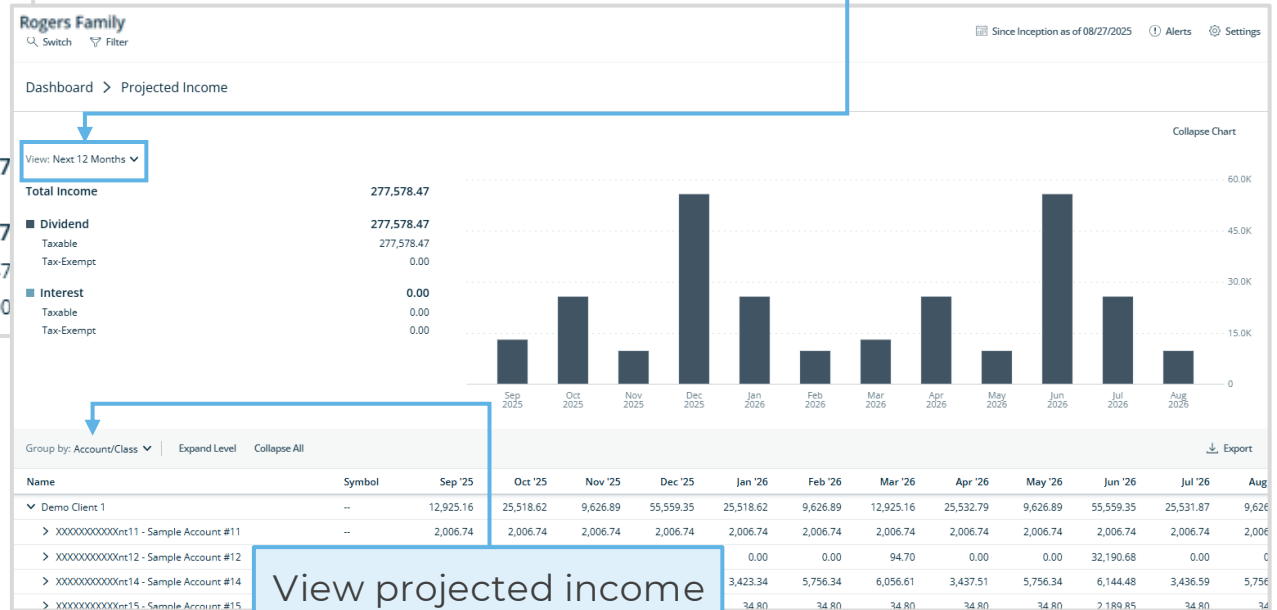
(Consolidated View)



Hover to view monthly dividend and interest detail.

Choose between viewing projected income for the Next 12 Months or the Remainder of Year.

The card displays total projected income for the selected time period, a breakout of projected dividends and interest, plus a month-by-month bar chart.



View projected income at your grouped level.

(Expanded View)

Gain Loss

View realized and unrealized gain/loss information for your investments.

(Consolidated View)

Gain Loss >

Unrealized	+	Realized	=	Total
1.4M		9.8K		1.4M
Unrealized Gain Loss				1,380,914
% UGL				5.41%
Short-Term				227,571
Long-Term				1,153,343
Realized Gain Loss				9,785
% RGL				91.32%
Short-Term				9,785
Long-Term				9,785

View your high-level gain/loss breakdown from the dashboard.

Sort column headers to quickly organize your cost basis information.

Expand and collapse the grouped sections.

Rogers Family

Month To Date as of 12/31/2013 Alerts Settings Run Report

Dashboard > Gain/Loss

Group by: Classes Expand Level Collapse All Export

Name	Symbol	Open Date	Current Units	Cost Basis	Price	Accrual	Ending Value	Unrealized ST	Unrealized LT	Total UGL
▼ Rogers Family	--	01/01/1950	--	2,733,094.54	--	786.15	4,378,737.92	-1,107.66	1,843,832.06	1,842,724.41
> Cash & Equivalents	--	12/31/2013	--	588,972.92	--	--	588,972.92	--	--	--
> Equities	--	01/01/1950	--	895,303.38	--	786.15	2,418,742.12	11,815.72	1,696,466.05	1,708,281.77
> Fixed Income	--	08/01/2006	--	405,677.92	--	--	519,419.83	-296.56	18,073.48	17,776.92
> Alternative Assets	--	04/08/2009	--	843,140.32	--	--	851,603.05	-12,626.82	129,292.53	116,665.72

(Expanded View)

Login & Security

Please review for your firms' options



CAPTRUST

Set Up Your Portal

1

Find your invite email.

The email will come from noreply@bdreporting.com. If you cannot find your invite email, check your spam folders. Invite links expire after 7 days, so reach out to your advisor if yours has expired.

2

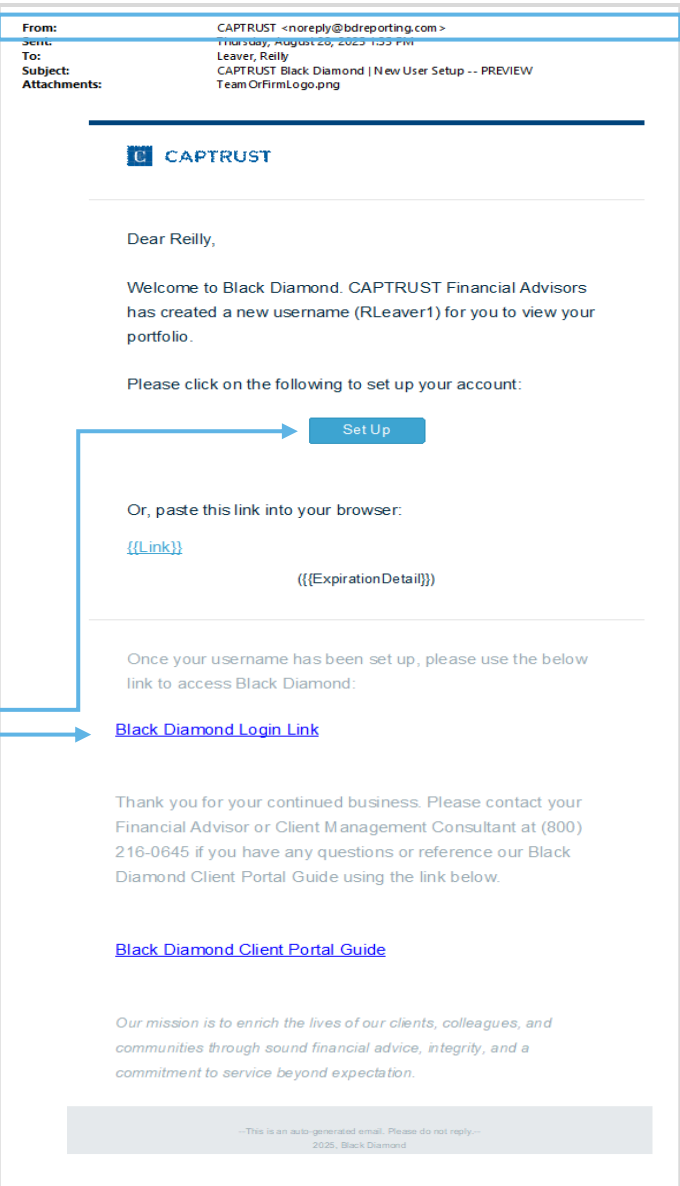
Set up your login credentials.

You'll be prompted to set up security questions and a password. Your username cannot be altered.

3

Log into your portal.

After initial login, log into your portal through the Login Link or the mobile app. DO NOT reuse the "Set Up" link included in your invite email as it expires after one click.



Mobile Application

- Easily download the Client Experience from the Apple App Store or Google Play.
- Click on the appropriate link to download the Black Diamond app for your device:

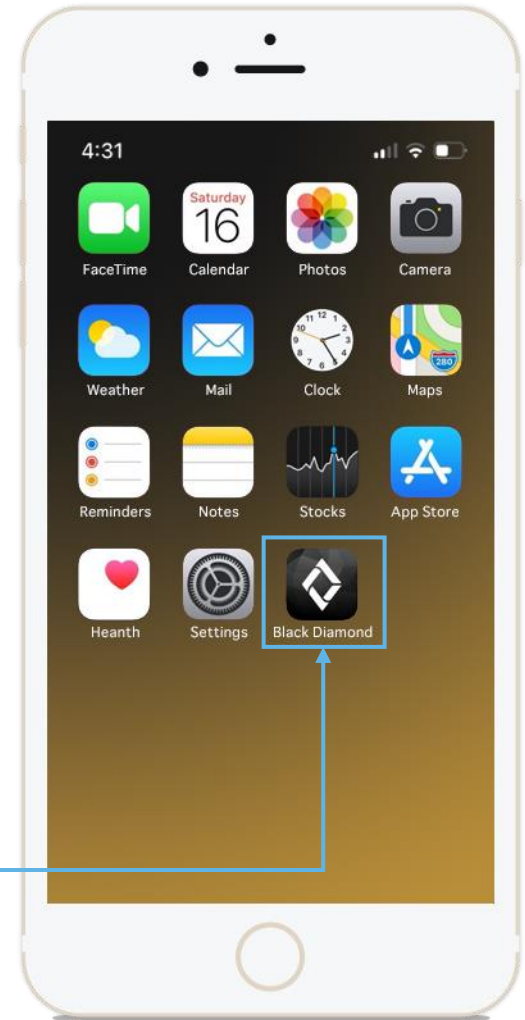


[Black Diamond Wealth Platform - App Store](#)



[Black Diamond Wealth Platform - Google Play](#)

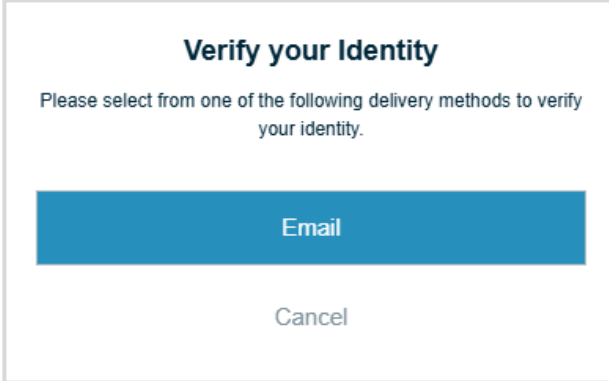
- Touch Icon



Verify MFA Using Email

Follow these steps to verify MFA using email on your next login:

- Sign in with your username and password as usual.
- Select Email as your verification method. An email will be sent to the address on file.
- Open the email and obtain the 6-digit authorization code.
 - Each code is valid for 10 minutes.
- Enter the 6-digit code sent to your email to verify your account.
- MFA verification is complete and you will be redirected to your account.
 - You will be prompted to verify MFA using email at each login unless you set Black Diamond to “Remember my Device” (instructions on page 23).



The image shows a modal dialog box titled "Verify your Identity". Below the title, it says "Please select from one of the following delivery methods to verify your identity." There are two buttons: a blue button labeled "Email" and a grey button labeled "Cancel".

Set Up Authenticator App for MFA

Follow these steps to complete the setup of your new account and enroll your authenticator app for MFA:

- Open the invitation email and select the activation link.
- Set up security questions and answers for your account to be used in account recovery flows.
- Create and confirm your password.
- Select Authenticator App as your verification.
- Select your device type - iPhone, Android or Other.
- Choose your preferred authenticator app – Google Authenticator, Microsoft Authenticator, or Other to use any TOTP-supported (Time-Based One-Time Password) application.
 - If you do not have an authenticator app installed, download one from the App Store (iPhone) or Google Play (Android) before continuing.
- Open your authenticator app, select the option to add a new account and scan the QR code displayed on the screen.
 - Alternatively, you can enter the key manually into your app.
- Enter the 6-digit code generated by your authenticator app to confirm setup.
 - Each code is valid for 30 seconds.
- Your account is setup and MFA enrollment is now complete.
- Review and accept the Terms & Conditions. After accepting, you will be redirected to your account.

Authenticator App Setup

Choose your preferred device type and authenticator app.

Device Type iPhone

Authenticator App Microsoft

Download [Microsoft Authenticator](#) from the App Store onto your mobile device.

Next

Back

Authenticator App Setup

1. Open your authenticator app and add an account.
2. Scan the QR code below with your camera.
3. Enter the code generated by the app to confirm setup.

If you lose access to your authenticator app, contact your administrator to regain access.

[Register without scanning QR code](#)

Verification Code

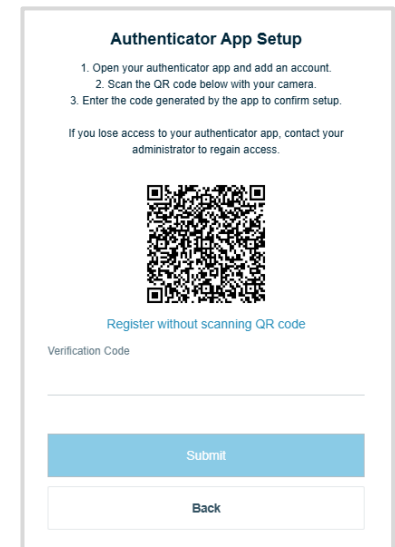
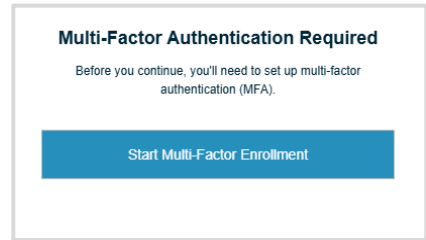
Submit

Back

Set Up Authenticator App for MFA

Follow these steps to enroll your authenticator app for MFA on your next login:

- Sign in with your username and password as usual.
- A Multi-Factor Authentication Required prompt appears. Select [Start Multi-Factor Enrollment](#) to begin.
 - A confirmation screen will indicate that an enrollment email has been sent to your email address on file
- Open the enrollment email and click the enrollment link.
- On the enrollment screen, enter your username to verify your identity.
- Answer the security question associated with your account to confirm your identity.
 - If you do not remember your security question answer, contact your administrator to have your credentials reset. After 3 invalid attempts, your account will be locked.
- Select Authenticator App as your verification method.
- Select your device type - iPhone, Android or Other.
- Choose your preferred authenticator app – Google Authenticator, Microsoft Authenticator, or Other to use any TOTP-supported (Time-Based One-Time Password) application.
 - If you do not have an authenticator app installed, download one from the App Store (iPhone) or Google Play (Android) before continuing.
- Open your authenticator app, select the option to add a new account and scan the QR code displayed on the screen.
 - Alternatively, you can enter the key manually into your app.
- Enter the 6-digit code generated by your authenticator app to confirm setup.
 - Each code is valid for 30 seconds.
- Enrollment is now complete. Select [Continue to Sign In](#).
- Sign back in to your account and you will be prompted to verify using your authenticator app at each login.



Set Up SMS/Text Message for MFA

Follow these steps to complete the set up of your new account and enroll for SMS/Text Messages for use with MFA:

- Open the invitation email and select the activation link.
- Set up security questions and answers for your account to be used in account recovery flows.
- Create and confirm your password.
- Select Text Message as your verification method.
- Enter your mobile phone number and select [Send Verification Code](#).
 - Only U.S. mobile numbers are supported.
- Enter the 6-digit code sent to your phone to verify your number.
 - Each code is valid for 10 minutes.
- Your account is setup and MFA enrollment is now complete.
- Review and accept the Terms & Conditions. After accepting, you will be redirected to your account.

SMS Setup

Enter a valid US mobile phone number to use for verification.
A one time code will be sent to confirm your device.
**Standard messaging rates may apply*

Mobile Number

Send Verification Code

Back

Remember My Device

To avoid verifying your identity every time you log in from the same computer or device, you can choose to remember your device.

- After entering your MFA verification code, check the box labeled **Remember My Device** before clicking **Continue**.
- On future logins from this same device or browser, you will not be prompted for a verification code.
- If you log in from a different device, browser or in private/incognito mode, you will be required to verify again.

Authentication Code Entry

Enter the authentication code given by your Microsoft authenticator application.

Authentication Code

☐ Remember My Device

Continue

[Choose Another Verification Method](#)

Please contact your advisor or administrator if you have problems with authentication code entry.

Note: Only check Remember My Device on devices you trust and use regularly, such as your personal computer or phone.

Once Logged In, Select “My Preferences”

DELIVER WEALTH MANAGEMENT

HOME NET WORTH ▼ PORTFOLIO ▼ TIMELINE VAULT ▼ PLANNING INSURANCE

CLIENT ▼

GOOD AFTERNOON, Client TOTAL VALUE \$2,041,916.39

Accounts Add

NAME ^	MARKET VALUE ^
College Savings XXXXX4661	\$5,213.97 02/21/2025
Fixed Annuity XXXXX04719	\$0.00 01/08/2025
IRA XXX4092	\$0.00 10/18/2024
Joint Trust XXXXX3100	\$1,877,802.33 02/21/2025
Non-Qualified Fixed Annuity XXXXX07434	\$106,790.77 02/21/2025
ROTH 401K XXXXX3981	\$0.00 09/30/2024
Subcustodial IRA - BDA XXXXX7685	\$52,109.32 02/21/2025

Watchlist Edit
As of 02/21/2025

ALGER CAPITAL APPRECIATION B	\$21.51 +0.10 0.47%
INVESCO RUSSELL 2000 EQUAL WEI...	\$43.00 +0.10 0.23%
INVESCO S&P 100 EQUAL WEIGHT ETF	\$97.50 -0.15 -0.15%
PIONEER HIGH YIELD A	\$8.80 +0.00 0%

Contact Information

info@ssdinc.com
800-123-4567
9000 Southside Blvd
Suite 7500
Jacksonville, FL 32256

My Financial Team

Meredith Bronson
Managing Partner
800-123-4567
mer.bronson@deliverwealthgmt.com

John Johnson
Financial Advisor
800-123-4567
john.johnson@deliverwealthgmt.com

Top Holdings

UNITED STATES TREAS BILLS 0% 04/...	48.75%
UNITED STATES TREAS BILLS 0% 06/...	29.64%
BANK DEPOSIT SWEEP PROGRAM	13.57%
FIXED ANNUITY	5.23%
PIMCO TOTAL RETURN INSTL	0.62%

Request Cash Request

Looking to withdraw from an account or portfolio?
Click here to have your advisor review and process your request.

DELIVER WEALTH MANAGEMENT
https://wealthmanagement.com

About Us

Today, Deliver Wealth Management's commitment to your success is as strong as ever. Our ability to deliver has been strengthened by our vast global portfolio of technology applications and services. Our combined business units deliver innovative solutions to more than 10,000 families and institutions worldwide. Together with our clients, we are continuing to transform the wealth management industry.

External Links

Y Your Finance B Black Diamond E eNews Advent

In the News RSS Feed ▼

First Quarter 2025 Earnings Announcement and Webcast Scheduled for May 1, 2025
03/27/2025

Announces Final Results of Exchange Offers and Consent Solicitations and Intention to File Replacement Base Shelf Prospectus
03/17/2025

Files Final Prospectus for Debt Exchange Offers and Consent Solicitations
03/10/2025

Terms of Use Data Use Statement

Powered by Black Diamond

Once successfully logged in, go to **Your Name** in the upper right-hand corner & select **“My Preferences”**

Manage Your MFA Settings: Authenticator App

You can view and manage your MFA settings anytime from User Preferences.

- To remove a registered authenticator app and set up a new one, click **Clear** next to the Authenticator App status, then follow the setup steps to enroll again.
- Remember to click **Save** to ensure any changes are captured.

The screenshot displays the 'My Account' settings page. At the top, there's a 'Profile Picture' section with a placeholder icon and an 'Add Your Profile Picture' button. Below this are fields for 'Username' (MFA-Client), 'First Name' (MFA-Client), 'Last Name' (Test), and 'Email'. A toggle switch for 'Your administrator has enforced multifactor authentication' is set to 'Yes'. The 'Phone Numbers' section includes fields for 'Mobile', 'Work', and 'Home', each with a 'Clear' button. The 'Change Password' section has 'New Password' and 'Confirm New Password' fields, with a 'Password Requirements' note stating: 'The password needs to be at least 12 characters long', 'The password needs at least 1 number', and 'The password needs at least 1 special character'. The 'Change Security Questions' section has three questions, each with a 'Select' dropdown and a signature field. The 'Authenticator App' section shows 'App Name' as 'Google' and 'Status' as 'Enabled', with a 'Clear' button next to the status.

Manage Your MFA Settings: SMS/Text Code

You can view and manage your MFA settings anytime from User Preferences.

- To update your mobile number for text message verification, go to Phone Numbers and add or update your number.
- Remember to click [Save](#) to ensure any changes are captured.

My Account

Profile Picture 
[Add Your Profile Picture](#)

Username

First Name

Last Name

Email

Your administrator has enforced ☒ Yes
 multifactor authentication

Phone Numbers

Mobile [Verify](#) [Clear](#)

Work [Clear](#)

Home [Clear](#)

Change Password

New Password

Empty

Confirm New Password

Password Requirements The password needs to be at least 12 characters long
 The password needs at least 1 number
 The password needs at least 1 special character

Change Security Questions

Security Question 1 

Security Question 2 

Security Question 3 

Authenticator App

App Name

Status ☒ Enabled [Clear](#)

Manage Your MFA Settings: Email Code

You can view and manage your MFA settings anytime from User Preferences.

- To update the address on file for email code verification, change the current Email address to the new address and click [Save](#). You will be required to verify your password in order to successfully save the new email address.

Note: If you've lost access to your email address on file, contact your advisor for assistance to have it update to a new email address.

The screenshot shows the 'My Account' settings page. The 'Email' field is highlighted with a red box. The page includes sections for Profile Picture, Username, First Name, Last Name, Email, Your administrator has enforced multifactor authentication, Phone Numbers, Change Password, Change Security Questions, and Authenticator App.

My Account

Profile Picture 
 Add Your Profile Picture

Username MFA-Client

First Name MFA-Client

Last Name Test

Email

Your administrator has enforced multifactor authentication ☒ Yes

Phone Numbers

Mobile Verified Clear

Work Ext Clear

Home Ext Clear

Change Password

New Password

Empty

Confirm New Password

Password Requirements The password needs to be at least 12 characters long
 The password needs at least 1 number
 The password needs at least 1 special character

Change Security Questions

Security Question 1 

Security Question 2 

Security Question 3 

Authenticator App

App Name Google

Status Enabled Clear

Multi-Factor Authentication (MFA)

Multi-Factor Authentication (MFA) is an added security step required when logging into your account. After entering your username and password, you'll verify your identity using a second method.

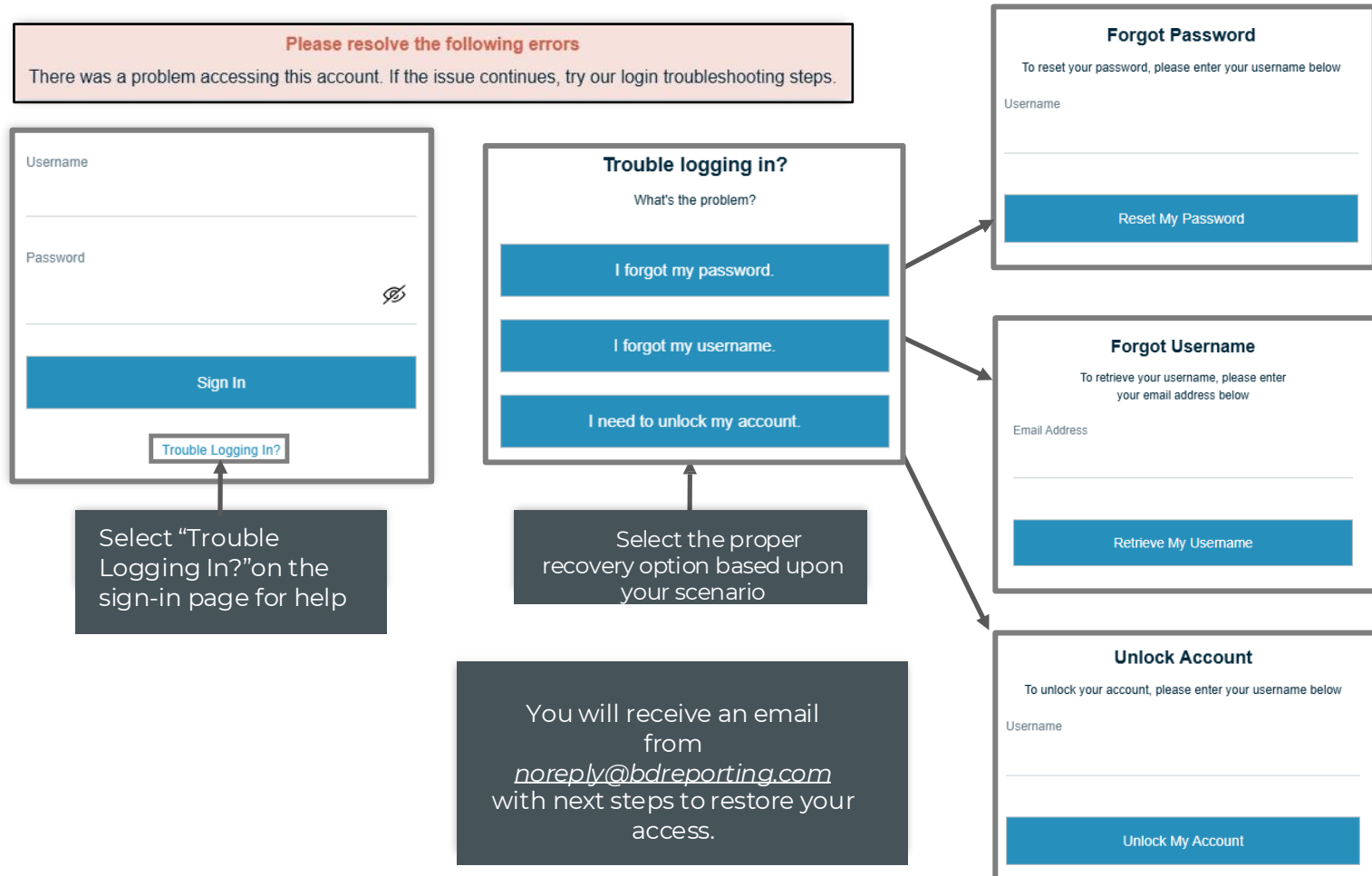
What To Expect:

- If you have not set up a verification method yet, you may be guided through a short enrollment process the next time you log in.
- Once setup, you will use this verification method each time you log in as an added security measure for your account.
- My Preferences allows you to view and configure your MFA methods.

The screenshot shows the 'My Account' settings page. At the top, there's a 'Profile Picture' section with a placeholder icon and a button labeled 'Add Your Profile Picture'. Below this are input fields for 'Username' (containing 'MFA'), 'First Name' (containing 'MFA Client'), 'Last Name' (containing 'Test'), and 'Email'. At the bottom, there's a notification box with the text 'Your administrator has enforced multifactor authentication' and a toggle switch set to 'Yes'.

Sign-In Help and Troubleshooting

Follow these steps to quickly regain access to your account.



Your personalized portal keeps you connected to your financial life, your advisory team, and everything else you need for managing your wealth.



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If you have any questions, please contact your financial advisor.

Thank you!



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